



RETURN POLICY

Acacia Group Inc extends to each customer our commitment to your satisfaction on every product we sell. We only represent leading manufacturers in each of our product categories. In the unlikely event that it may be necessary to return an item, all returns require email or written authorization from Acacia Group Inc in advance, where the product specific return address will be specified. All orders cancelled after they have been shipped will be subject to a potential restocking charge depending on the condition of the product shipped back. Returned products must be in original packaging, in as-new condition with the packing slip, all warranty cards, manuals and accessories. Please allow approximately 10 business days for your return to be processed once it has arrived at the specified address.

You are responsible for returning the product back to the Acacia Group Inc Warehouse or the Manufacturers Warehouse, at your expense, after receiving the "Return Authorization Number".

Acacia Group Inc is not responsible for return shipping costs and is not responsible for any shipping damage. Damage caused by shippers must be reported and resolved with the delivering carrier or shipping company directly.

CANCELLATION WITHIN 2 BUSINESS DAYS

If you cancel within 2 business days and the order has not shipped, you will receive a full refund.

OUR COMMITMENT TO YOU

Acacia Group Inc has a commitment to customer service. If you encounter any problems or have any questions about any of our products, you can call our Toll Free customer support line at 1 855 866 877 0 Monday to Friday during standard business hours (Pacific Standard Time (PST)).

All claims for damaged material must be done in keeping with our Delivery Instructions. We also recommend refusal of any severely damaged merchandise at the time of attempted delivery (see Delivery Instructions).

If find you are missing or have received a broken piece, simply call our Toll Free line and we will courier you the part in as timely a fashion as possible.

This commitment to exceptional customer service is a big part of Acacia Group Inc ongoing success and reputation as a representative of quality products.

We remain at your service.